



Student Evaluation of IHNA Support Services

Course Name : _____

Course Start Date : _____

Your feedback will help IHNA improve the support services it offers its students. Circle the option that best describes your response to each question. Comments can be included at the end of the questionnaire.

1. Thinking about the support I received as a student at IHNA, overall, I would rate it as:

Poor	Fair	Good	Very good	Excellent
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2. The IHNA website was helpful in providing information:

Not Applicable	Strongly Disagree	Disagree	Agree	Strongly Agree
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3. The E-Learning material provided for this course assisted my learning.

Not Applicable	Strongly Disagree	Disagree	Agree	Strongly Agree
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4. Access to computers to support my learning was adequate:

Not Applicable	Strongly Disagree	Disagree	Agree	Strongly Agree
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5. The student lounge facilities were reasonable for a College this size.

Not Applicable	Strongly Disagree	Disagree	Agree	Strongly Agree
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6. I had access to staff when I needed to discuss any matters related to my learning.

Not Applicable	Strongly Disagree	Disagree	Agree	Strongly Agree
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7. I had help and guidance with how to do job interviews and my resume.

Not Applicable	Strongly Disagree	Disagree	Agree	Strongly Agree
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8. College Reception and Administrative staff were helpful and friendly

Not Applicable	Strongly Disagree	Disagree	Agree	Strongly Agree

9. The orientation and induction I received to the College at the start of the course got my learning off to a good start

Not Applicable	Strongly Disagree	Disagree	Agree	Strongly Agree
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10. As an overseas student, I received the necessary support in terms of transport and accommodation

Not Applicable	Strongly Disagree	Disagree	Agree	Strongly Agree
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Comments
